



GLAZING, DOORS AND LOCKS

**DELIVERING SPECIALIST SERVICES FOR
EMERGENCY AND PROJECT WORK**



www.vpsgroup.ie

+353 (0) 1 867 1188



HOW WE WORK

VPS Glazing, Doors & Locks is the UK's leading provider of emergency, responsive and pre-planned glazing, door and lock services. As part of the VPS Group, we have access to unparalleled resources, covering the country.

With over 300 highly skilled and experienced engineers we offer a comprehensive, rapid-reaction service for domestic and commercial properties, 24 hours a day, 7 days a week.

After an initial survey, we discuss the options for repair and replacement, then provide a free quotation.

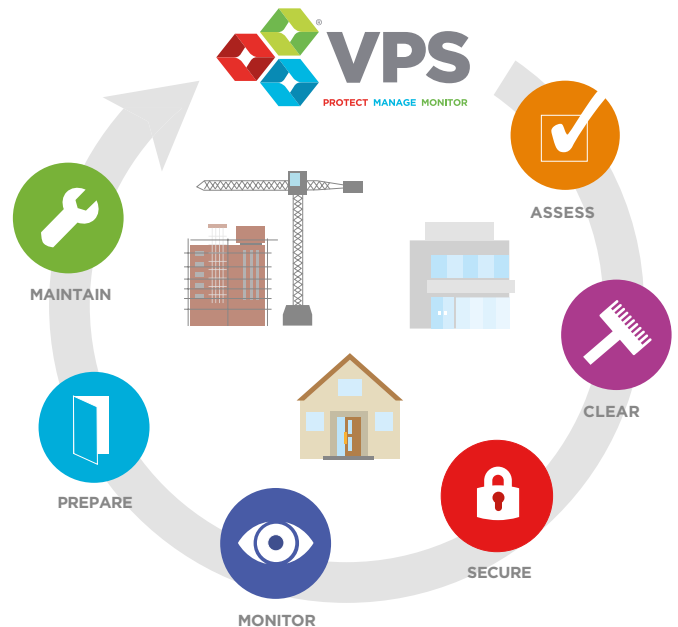
Our personalised approach, combined with our focus on service and quality, ensures that we provide our clients and customers with a supportive, flexible and stress-free experience.

24/7 EMERGENCY RESPONSE

Operating from over 20 locations across the UK, our nationwide network ensures a rapid response to over 120,000 projects per year. We have a dedicated central administration team who answer calls quickly and efficiently, offering initial advice and solutions, then booking in surveys and work at a time that suits.

VPS can provide an emergency response 24 hours a day, 7 days a week helping to ensure that properties, both residential and commercial are made safe and secure.

Our fully branded fleet of vehicles and uniformed staff endorse our trusted brand and help you feel assured that you and your property are in safe hands.



GLASS AND WINDOW REPAIR AND REPLACEMENTS

Using a repair first approach enables the most cost-effective option for our customers causing as little disruption as possible. It also supports our green credentials by reducing our carbon footprint. If replacement is necessary, a full discussion of options and pricing is held with the client.

We offer a variety of window repair and replacement services giving customers complete peace of mind. Services include:

- Shop front re-structure
- Single glazed/ double glazed units
- Bolted systems
- Curtain walling
- Toughened glass assemblies
- Window filming, including graphics and vinyl
- Window frame repair or replacement (UPVC, Timber or Aluminium)
- Glazing screens to trolley bays or car washes
- Security glazing
- Bespoke glass replacements
- Emergency make safe and boarding

As well as these, we also offer a range of specialist shopfront and structural glazing services with projects valued anywhere between £1,000 and £500,000. These include architectural glazing projects, whole shopfront installations, national rebranding and filming, glass canopies, specialist mirrors, walk on floors and specialist glazing advice.

Whatever your requirements, we have skilled engineers on hand to help install, repair or replace windows and glass to the highest standard.





DOOR REPAIRS & REPLACEMENTS

A damaged door can have safety and insurance implications. With VPS's extensive experience, doors are repaired or replaced quickly and effectively reducing any security issues.

As well as a full range of 'make safe' and emergency door services, VPS also provide the following:

- Fire door repairs and replacements, both internal and external
- Door frames
- Timber, aluminium, PVC and composite doors
- Door adjustment and rehangng
- Temporary and security doors
- Glass panel replacement
- Garage doors repairs
- Roller shutter repairs and replacements
- Security gate repairs

We train our engineers to FIRAS standards to be able to install internal and external fire doors. Intumescent ancillaries and furniture can be included for a complete safety solution that is rated, tested and certified. A range of fire resistant glazing can be sourced and fitted into existing doors. All work carried out is guaranteed for 12 months.

REPLACEMENT LOCKS & GLAZING

The team of professional engineers are used for all aspects of lock and glazing repairs and replacements and can provide a complete locksmith service. Their expertise covers grab locks, key box locks and bullions box locks.

In addition to this, VPS can provide spare keys for a convenient, hassle-free service.

KEY SECTORS AND CUSTOMERS

- Central & Local Government
- Facilities Management
- General Contractors
- Hospitality & Leisure
- Housing Associations
- Insolvency
- Insurance
- Leisure
- Local Authorities
- Property Managers/Owners
- Pubs & Breweries
- Retail
- Social Housing



RIOT & PLANNED DISTURBANCE PROTECTION

VPS have extended their service offering with riot and planned disturbance protection. The process that is put in place can help businesses protect their brand and remain professional whilst shielding their property, as well as having the assurance of a rapid response team if necessary.

Three days before a planned disturbance, VPS's dedicated team survey the site and create an asset register. Engineers, glass cutters and a brand manager are then placed on standby. On the day of the protest the site can be boarded up as a preventative measure and the local VPS depot will be on standby for any emergencies which can be called in by the site on a free phone number. A follow up meeting will take place after the event with a full damage report and photographs.

ADDED VALUE THROUGH TECHNOLOGY

Using the latest technology, we deliver value through a bespoke in-house management system enabling our customers flexibility, agility and accuracy.

We look to continually develop and update our services to meet changing customer needs and requirements. Our workflow management tool, enables us to send SMS and emails to customers updating them on the progress of the work taking place. The interface has Electronic Data Interchange (EDI) links and adapts with other types of data exchange formats allowing for instant message and updates direct from the site.

In addition to this, our online portal allows clients to see the current position of jobs in hand and to see when contractors are on and off site.

Staff carry personal digital assistants (PDAs) to allow for instant access to information. This enables them to support emergency fulfilment and reduce job deployment times.





WHY CHOOSE US?

VPS offer a dedicated team providing security, safety, locks and glazing solutions quickly and effectively. We strive to put the customer's needs first at every stage of the process and receive an exceptionally high customer service rating from our customers when surveyed.

We offer our services to a range of sectors including retail, leisure and hospitality industry, property and facilities management, insurance, public sector and construction. We are trusted by some of the biggest names in the commercial and insurance industries.

Our staff are trained to the highest standards in our purpose built National Training Centre, with a focus on developing excellence,

As well as a commitment to continuous improvement, we are also strongly focused on health and safety.

We are accredited with ISO90001, ISO4001 and ISO27001. ROSPA Gold award 2014 and 2015 and professionally accredited with; FENSA, UK-PIA, ECITB, SAFE CONTRACTOR, CHAS and Altius.







VPS
+353 (0) 1 867 1188
ireland@vpsgroup.com
www.vpsgroup.ie

VPS IRELAND
Unit 3 Willsborough Cluster
Clonshaugh Ind Estate,
Dublin 17